

COPY

Posted: D. O'Neil
Dept: SA 815
Date: 2-5-08
Time: 2:00

January 30, 2008
Via US Mail

Mr. David S. LaCoste
South Carolina Public Service Commission
Koger Executive Center
101 Executive Center Drive
Columbia, SC 29210

RE: Vanco Direct USA, LLC
Quarterly Service Quality Report for October 1, 2007 – December 31, 2007

Dear Mr. LaCoste,

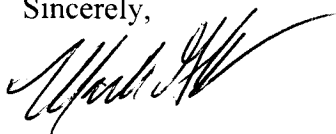
Enclosed for filing is the Quarterly Service Quality Report for October 1, 2007 – December 31, 2007, filed on behalf of Vanco Direct USA, LLC.

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose.

Please do not hesitate to contact me at 407-260-1011 if you have any questions or concerns.

Thank you for your assistance in processing this filing.

Sincerely,



Mark G. Lammert, CPA
Tax Preparer for Vanco Direct USA, LLC

cc: Vanco Direct USA, LLC
file: Vanco Direct USA, LLC – PUC - South Carolina

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PSC SC

FEB 01 2008

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SCPSC CLEC - QUARTERLY SERVICE QUALITY REPORT

SOUTH CAROLINA OPERATIONS

Quarter: October - December

Year: 2007

Vanco Direct USA, LLC

(Company Name)

Brian Registe, VP, Finance

(Signature & Title)

200 S. Wacker Dr., Ste. 1600

(Street/P.O. Box #)

Chicago, IL 60606

(City, State, Zip Code)

	<u>October 2007</u>	<u>November 2007</u>	<u>December 2007</u>
Number of Customer Access Lines	<u>0</u>	<u>0</u>	<u>0</u>
Trouble Reports / Access Line (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
Customer Out of Service Clearing Times (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
New Installs Completed within 5 Days (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
Commitments Fulfilled (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>

Comments / Explanations: _____
